

2014-06-16 RE: IT HELPDESK UPDATE

This is a phishing attempt first reported to CSULB ITS on **June 16, 2014**.

Email Detail

From: Ann Rudoff [mailto:arudoff@wwcc.wy.edu]
Sent: Monday, June 16, 2014 6:28 AM
Subject: RE: IT HELPDESK UPDATE

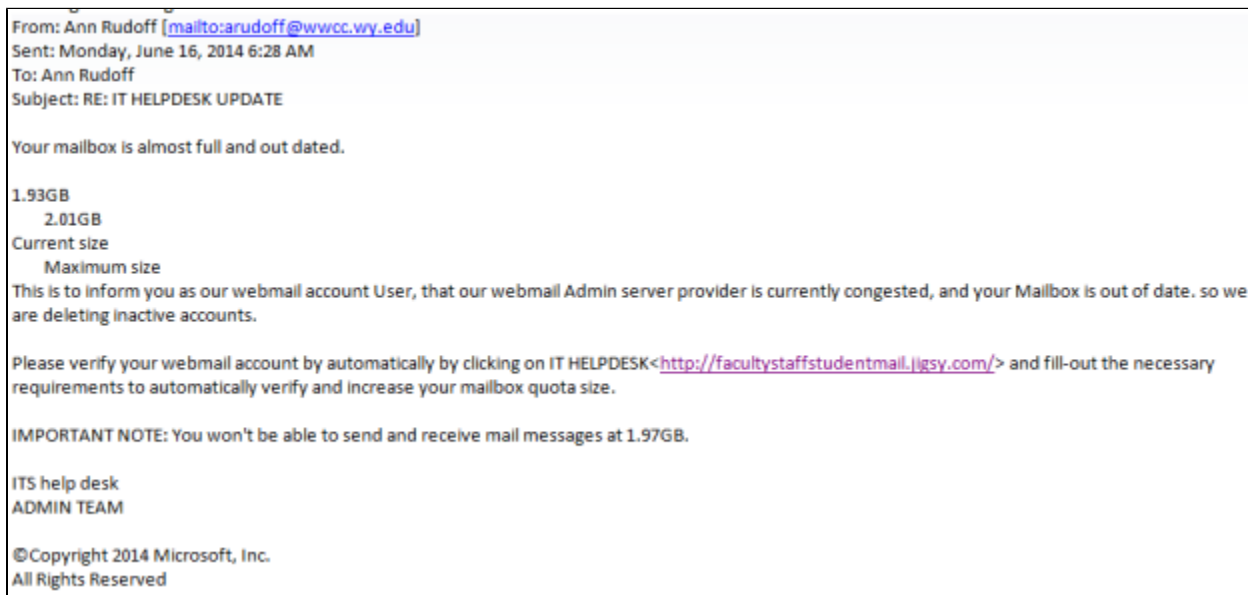
Summary

Email informs recipients that their mailbox is almost full and the account needs to be verified. The email provides a link to a fraudulent login page to enter account information.

Intent of the Email

The sender is intending to obtain personal account information for their own malicious purposes.

Screenshot



From: Ann Rudoff [mailto:arudoff@wwcc.wy.edu]
Sent: Monday, June 16, 2014 6:28 AM
To: Ann Rudoff
Subject: RE: IT HELPDESK UPDATE

Your mailbox is almost full and out dated.

1.93GB
2.01GB
Current size
Maximum size

This is to inform you as our webmail account User, that our webmail Admin server provider is currently congested, and your Mailbox is out of date. so we are deleting inactive accounts.

Please verify your webmail account by automatically by clicking on IT HELPDESK<<http://facultystaffstudentmail.ijgsy.com/>> and fill-out the necessary requirements to automatically verify and increase your mailbox quota size.

IMPORTANT NOTE: You won't be able to send and receive mail messages at 1.97GB.

ITS help desk
ADMIN TEAM

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Figure 1: Screenshot of the phishing email

View all Phishing Reports:

All Phishing Reports