

2016-02-17 Account Update

This is a phishing attempt first reported to CSULB ITS on **February 17, 2016**.

Email Detail version #1

From: Bao Zhen TAN <bao_zhen_tan@nuhs.edu.sg>
Sent: Wednesday, February 17, 2016 7:34 AM
Subject: Account Update

Email Detail version #2

From: "Abdulsamad, Saud" <Saud.Abdulsamad@Chatham.edu>
Sent: Wednesday, February 17, 2016 7:34 AM
Subject: Account Update

Email Detail version #3

From: Kraft, Curt [mailto:KRAFTC@ecu.edu]
Sent: Wednesday, February 17, 2016 9:04 AM
Subject: Account Update

Summary

The email informs recipients that they must immediately re-activate their email account due to an upgrade. A link is provided presumably to enter email account credentials. CSULB does not require employees to re-activate email accounts.

Intent of the Email

The sender is attempting to capture personal and account information for their own malicious purposes.

Screenshot



From: Bao Zhen TAN <bao_zhen_tan@nuhs.edu.sg>
Subject: Account Update
Date: February 17, 2016 at 7:34:13 AM PST
To: undisclosed-recipients;
Reply-To: Darcella Wright <IMCEAEX-
o=Hilton ou=Exchange+20Administrative+20Group+20+28FYDIBOHF23SPDLT+29 cn=Recipients cn=DeeDee1@nus.edu.sg>

ITS Service Desk Support requires your immediate re-activation of your Email account. This is to upgrade email account to Microsoft Outlook 2016. Inability to complete this procedure will render your account inactivate. Activate by completing the survey procedure. [CLICK HERE](#) to activate.

Regards,
IT Service Desk Support

Figure 1: Screenshot of the phishing email

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